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May 11, 2020

Dear Patients & Physicians,

We would like to thank you for your kindness, support, and patience throughout our temporary closure during this unprecedented time. Since the beginning of the COVID-19 worldwide pandemic, Memorial Ambulatory Surgery Center has taken extreme precautionary measures, in addition to following the most up to date CDC recommendations and guidelines to maximize the health and safety of our patients and staff.

Our surgical facility remains committed to providing the best patient care, and we are actively taking all necessary precautions to safely re-open and resume surgeries at this time.

Please help us continue to protect the health and well-being of our patients and workplace by cooperating with all of our precautionary measures and protocols against COVID-19 as you plan for your upcoming surgery.

*As a reminder:*

- Follow all precautionary and preoperative instructions given to you prior to surgery.
- Reschedule your surgery if you have a Fever (100.4 F or above), experience symptoms of illness, traveled by air within the last 14 days, or have been diagnosed or potentially exposed to COVID-19.
- Plan ahead to check-in on time on the day of your surgery. We ask that you DO NOT bring anyone with you, to maximize social distancing and reduce risk of exposure.
- **ARRIVE TO OUR FACILITY WITH A FACE MASK. YOU WILL NOT BE ALLOWED IN WITHOUT WEARING ONE.**
- Use the available hand sanitizer located at the front desk to wash your hands after checking in.
- Practice good hygiene and proper hand washing, as recommended by the CDC to help prevent the spread of illnesses and infections.

We thank you in advance for your understanding and cooperation with our policies and procedures, so we can continue to provide a safe environment for our patients and staff. If you have any questions or concerns, please contact Memorial Ambulatory Surgery Center at 713-929-3323, and our team will gladly assist you. Thank you!